

# Opportunity Profile Pest Service Professional

# Our Mission

To be all in for our team clients and agents.

## Our Vision

To be the Premier Real Estate Services company in DC, Maryland, and Virginia.

## **Our Values**

We strive to accomplish our vision through our mission because we know that opportunity gives life purpose and super experiences make life worth living!

#### Our Culture

Being the best version of you is hard, we will expect you to give 100%. We place a high priority on integrity, dependability, punctuality, extraordinary customer satisfaction and going above and beyond the job profile. We offer a great work atmosphere, competitive salary, flexible schedule, and healthcare benefits.

#### **Our Company Expectations**

- Show up on time.
- Show up ready to work.
- Focus on the client experience.
- Be kind to all. (Kill them with kindness)
- Be effective. Not perfect.
- Take time to refresh and relax.
- Respect your coworkers & be part of the team.
- Strive to be physically & mentally fit.
- Have emotional stability.
- Set personal & professional goals.
- Dress appropriately.
- Persevere when difficulty arises.

## Our Principles

- Yes Mindset
- No Excuses
- No Regrets
- Take Responsibility
- Have Accountability
- Make the Decision

## **Position Overview**

Pest Service Professionals are responsible for identifying pest issues, mixing, and applying pesticide materials or providing manual solutions to eliminate pests. Must be able to communicate well with customers to provide the proper expectations to the provided solutions. Customer service aspects include being timely, answering questions, making recommendations, collecting payment and other various needs.

## **Primary Responsibilities**

- Inspect property to ascertain possible sites of pest invasion and determine treatment type required to eliminate and prevent infestation.
- Identify invading pests including rats, termites, snakes, wasps, ants, spiders, mosquitoes, or bed bugs.
- Fill out service reports including recommendations.
- Measure area dimensions requiring treatment.
- Coordinate with CA to create treatment estimates.
- Apply chemical solutions, powders, and granules on or near surfaces of a building or house to eliminate pests.
- Ensure safety procedures are followed for application and reentry.
- Utilize appropriate protective equipment during application.
- Perform minor exclusion services.
- Maintain service vehicle for organization, cleanliness, and working order.
- Follow all TDA guidelines.
- Build strong relationships with customers.
- Be able to work flexible schedule as required including weekends and evenings.
- Manage daily route.

These duties are subject to change as the business changes at the direction of the Director of Pest Control Operations or the Branch Service Manager without notice.

## **Required Experience and Skills**

- Ability to work from drawings or sketches as needed to perform duties.
- Able to follow oral and written instructions.
- Perform mathematical calculations to estimate time and materials needed for proposals and services.
- Establish and maintain effective working relationships with coworkers and communicate with a diverse population.
- Be able to lift up to 50 pounds and ability to inspect attics, crawl spaces, and use ladder to inspect roof lines.
- Have basic computer knowledge.
- Clean driving record.
- Ability to pass background check and drug screening.
- Provide documentation to work in the United States.
- Enjoy working with others.

## <u>Key Skills</u>

- Strong attention to detail.
- Strong verbal communication skills.
- Exceptional organizational skills.
- Well-developed empathy for working with stressed clients.
- Ability to actively listen and remain calm under pressure while dealing with pests.
- Ability to interpret and analyze data.
- Concern about doing things the "right way".

# <u>Schedule</u>

Full-Time 8-hour shifts

# **Compensation and Benefits**

- \$15-\$22 per hour (Based on prior experience)
- Medical, Dental and Vision Insurance
- 401(k)
- Life Insurance
- Employee discount
- Company Vehicle

## Why Join Us:

Join All In One, which values your skills in Pest Control and believes in delivering outstanding service. As a Pest Service Professional, you'll have the opportunity to make a meaningful impact on the safety and comfort of our clients' homes and contribute to our company's growth and success.

If you're passionate about problem-solving, possess exceptional communication skills, and are dedicated to defeating our client's pests, we encourage you to apply and become a vital part of our customer-focused team.

To apply, please submit your resume and complete our application by visiting https://superteamservices.com/all-in-one-home-inspections/careers/